

<b>Twintech Michał Janik</b> 10/14 Kamionka Street 31-586 Kraków e-mail: shop@testyou.pl	....., date .....
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<b>Name and surname of the consumer(s):</b>	..... .....
<b>Address of the consumer(s)</b>	..... .....

### Complaint for goods

This is to inform that the [product name].....  
 purchased on [date] .....  
 is defective.

The defect is as follows:

.....  
 .....  
 .....

The defect was found on [date] .....

With regard to the above, under the Act of 23 April 1964 - the Civil Code, I request the following:

- exchange of the goods under Article 561 § 1 of the Civil Code \*)
- repair of the goods free of charge under Article 561 § 1 of the Civil Code \*)
- price reduction in the amount of ..... (in words: .....)  
 PLN. Please return the indicated amount to the account .....  
 ..... / by postal order to my address, under Article 560 § 1 of the Civil Code \*)
- I withdraw from the agreement and request a refund of the goods price to the account.....  
 ..... /by postal order to my address under Article 560 § 1 of the Civil Code \*)

*Yours sincerely*

.....

\*delete as appropriate